

WHAT IS CLAIMED IS:

- 1 1. A method of handling travel arrangements, said method
2 comprising:
3 scheduling the travel arrangements using a computer
4 system;
5 recording the scheduled travel arrangements on a
6 nonvolatile storage device connected to the
7 computer system; and
8 sending one or more automated requests from the
9 computer system to one or more service agents.
- 1 2. The method as described in claim 1 wherein the service
2 agents include one or more delivery service agents.
- 1 3. The method as described in claim 2 further comprising:
2 sending includes one of sending an automatic email
3 message, sending an automatic facsimile, and
4 sending an automatic data stream using a
5 predefined protocol.
- 1 4. The method as described in claim 2 wherein the
2 delivery service agents include one or more parcel
3 services, and
4 wherein the automated requests include one of holding
5 packages for customer pickup, delivering packages
6 on a future date, and leaving packages with a
7 neighbor.
- 1 5. The method as described in claim 2 wherein the
2 delivery services include a post office, and

wherein the automated requests include at least one of holding mail for customer pickup, delivering mail on a future date, and forwarding mail to another address.

6. The method as described in claim 2 wherein the delivery services includes a company mailroom, and wherein the automated requests include at least one of holding mail for future pickup, delivering mail on a future date, and forwarding mail to another address.

7. The method as described in claim 1 wherein the service agents include one or more telephone systems and wherein the sending automated requests include configuring instructions corresponding to a telephone.

8. The method as described in claim 7 wherein the configuring requests include at least one of changing a voicemail greeting, forwarding calls received at a first phone number to a second phone number, transferring a caller to an alternate phone number, and providing the caller with an emergency contact.

9. The method as described in claim 7 further comprising:
registering the telephone with an email system prior
to the configuring,
wherein the registering includes sending a message to
the email system.

10. The method as described in claim 7 wherein the transferring further includes:

3 setting a backup contact name, wherein the backup
4 contact name corresponds with the alternate phone
5 number; and
6 receiving a predefined signal from a calling telephone
7 requesting the transferring to the alternate
8 phone number.

1 11. The method as described in claim 1 wherein the service
2 agents include an electronic calendar system.

1 12. The method as described in claim 11 further
2 comprising:
3 receiving the automated request at the electronic
4 calendar system; and
5 updating an electronic calendar maintained by the
6 electronic calendar system with information
7 related to the travel arrangements.

1 13. The method as described in claim 1 wherein the service
2 agents include a medical information system.

1 14. The method as described in claim 13 further
2 comprising:
3 receiving the automated request at the medical
4 information system; and
5 downloading destination related medical information to
6 a computing device that is accessible by a user
7 in response to the received request.

1 15. The method as described in claim 14 wherein the
2 medical information corresponds with one or more
3 medical services offered at a travel destination.

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1 16. The method as described in claim 1 wherein the service
2 agents include a travel information system.

1 17. The method as described in claim 16 further
2 comprising:
3 receiving the automated request at the travel
4 information system; and
5 downloading travel information that includes at least
6 one of driving instructions, GPS data, area
7 attraction information, civic event information,
8 and cultural event information.

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1 18. An information handling system comprising:
2 one or more processors;
3 a memory accessible by the processors;
4 a nonvolatile storage device accessible by the
5 processors; and
6 a travel automation tool, the travel automation tool
7 including:
8 means for scheduling travel arrangements using a
9 computer system;
10 means for recording the scheduled travel
11 arrangements on the nonvolatile storage
12 device; and
13 means for sending one or more automated requests
14 from the information handling system to one
15 or more service agents.

1 19. The information handling system as described in claim
2 18 wherein the service agents include one or more
3 delivery service agents.

1 20. The information handling system as described in claim
2 19 wherein the means for sending includes at least one
3 of sending an automatic email message, sending an
4 automatic facsimile, and sending an automatic data
5 stream using a predefined protocol.

1 21. The information handling system as described in claim
2 19 wherein the automated requests include at least one
3 of holding packages for future pickup, delivering
4 packages on a future date, and leaving packages at an
5 alternate location.

1 22. The information handling system as described in claim
2 18 wherein the service agents include one or more
3 telephone systems and wherein the means for sending
4 automated requests include means for configuring a
5 telephone based on the automated requests.

1 23. The information handling system as described in claim
2 22 further comprising:
3 means for registering the telephone with an email
4 system prior to the configuring,
5 wherein the registering includes means for sending a
6 message to the email system.

1 24. The information handling system as described in claim
2 18 wherein the service agents include an electronic
3 calendar system.

1 25. The information handling system as described in claim
2 24 further comprising:
3 means for receiving the automated request at the
4 electronic calendar system; and

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5 means for updating an electronic calendar maintained
6 by the electronic calendar system with
7 information related to the travel arrangements.

1 26. The information handling system as described in claim
2 18 wherein the service agents include a second
3 information handling system.

1 27. The information handling system as described in claim
2 26 further comprising:
3 means for receiving the automated request at the
4 second information handling system;
5 means for searching a database connected to the second
6 information handling system for requested
7 information;
8 means for downloading information resulting from the
9 searching to a computing device that is
10 accessible by a user.

1 28. A computer program product for handling travel
2 arrangements, said computer program product
3 comprising:
4 means for scheduling the travel arrangements using a
5 computer system;
6 means for recording the scheduled travel arrangements
7 on a nonvolatile storage device connected to the
8 computer system; and
9 means for sending one or more automated requests from
10 the computer system to one or more service
11 agents.

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29. The computer program product as described in claim 28
wherein the service agents include one or more
delivery service agents.

30. The computer program product as described in claim 29
wherein the means for sending includes at least one of
sending an automatic email message, sending an
automatic facsimile, and sending an automatic data
stream using a predefined protocol.

31. The computer program product as described in claim 29
wherein the automated requests include at least one of
holding packages for customer pickup, delivering
packages on a future date, and leaving packages at an
alternate location.

32. The computer program product as described in claim 28
wherein the service agents include one or more
telephone systems and wherein the means for sending
automated requests include means for configuring a
telephone based on the automated requests.

33. The computer program product as described in claim 32
further comprising:
means for registering the telephone with an email
system prior to the configuring,
wherein the registering includes means for sending a
message to the email system.

34. The computer program product as described in claim 28
wherein the service agents include an electronic
calendar system.

1 35. The computer program product as described in claim 34
2 further comprising:
3 means for receiving the automated request at the
4 electronic calendar system; and
5 means for updating an electronic calendar maintained
6 by the electronic calendar system with
7 information related to the travel arrangements.

1 36. The computer program product as described in claim 28
2 wherein the service agents include a second computer
3 program product.

1 37. The computer program product as described in claim 36
2 further comprising:
3 means for receiving the automated request at the
4 second computer program product;
5 means for searching a database connected to the second
6 computer program product for requested
7 information;
8 means for downloading information resulting from the
9 searching to a computing device that is
10 accessible by a user.

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